

DEDICATED TO FAMILIES. COMMITTED TO OUR COMMUNITY. CELEBRATING RECOVERY.

2025 ANNUAL REPORT



**WILLAMETTE
Family**

**BUCKLEY HOUSE DETOX,
SOBERING & RESIDENTIAL SERVICES**

**BUCKLEY
DETOXIFICATION
AND SOBERING
CENTER**

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Vision: CREATING A WORLD OF RECOVERY



Mission:

Willamette Family provides hope and relief from substance addiction and believes recovery is possible for everyone. We offer personalized treatment options that empower individuals and families to begin a new life free from addiction.

PROUD PARTNERS OF OREGON™ ATHLETICS

A Message From Our Executive Director:

Every year, Willamette Family brings moments that remind me why this work matters. Recovery is not just about treatment. It is about hope, dignity, and the belief that every person deserves the chance to rebuild a life.

This year brought meaningful accomplishments that strengthened our ability to serve individuals and families in our community. We continued to invest in our programs, our facilities, and our people so that care remains accessible, compassionate, and effective. I am proud that we achieved Council on Accreditation recertification and were recognized as one of Oregon's 100 Best Nonprofits to Work For. Those are important accomplishments, but to me they represent something deeper. They reflect the heart, commitment, and consistency our team brings to this work every day.

I am also proud of the progress we made in strengthening the spaces where healing happens. As we expanded and improved our services and facilities, we stayed focused on what matters most: making sure more people can find safety, support, and a path forward when they come through our doors.

Some of the most meaningful moments this year were also the simplest. We welcomed Rex, the Carlton House facility dog, who quickly became a calm and comforting presence for clients and staff alike. Rex reminds me that healing often begins with connection, with feeling safe, seen, and cared for in ways both big and small.

None of this happens without people who believe in our mission. Every day, I see the compassion, skill, and dedication that our staff bring to their work. They walk alongside individuals and families through some of the hardest moments of their lives, with patience, grace, and hope. I am deeply grateful for each of them.

I am equally grateful for the support of our Board of Directors, community partners, legislators, and donors. Your belief in Willamette Family makes it possible for us to keep growing, improving, and reaching more people who need help. Because of your partnership, lives are changing, families are healing, and recovery is becoming possible for more people every day.

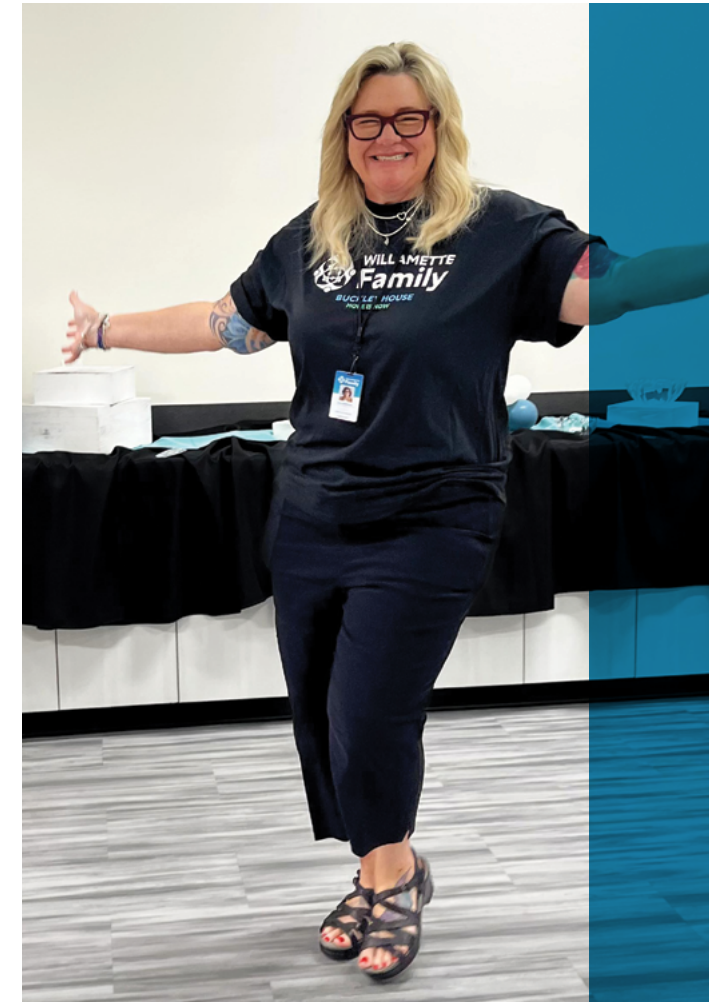
As I look ahead, my commitment remains clear. We will continue to grow thoughtfully, strengthen our programs, and be ready to respond when someone reaches out for help.

Thank you for being part of this work. Thank you for believing in recovery, in healing, and in the possibility of change. Together, we move closer to A World of Recovery.

Eva Williams

Eva Williams

EXECUTIVE DIRECTOR, WILLAMETTE FAMILY



STEERING COMMITTEE MEMBERS

Eva Williams Executive Director

Jonathan Smith CFO

Nicole Ormsbee COO

Trina Renfrow Senior Director of Residential Services

Edith Baumgart Senior Director of Behavioral Health and Family Services

Colleen Smith Senior Director of Community Relations



A Message From Our Board Chair:

It is an honor to serve as Board Chair for Willamette Family and to support an organization that continues to make such a meaningful difference in our community. Each year the Board has the opportunity to witness the dedication and professionalism of the staff and leadership team who carry forward this important work every day.

The launch of Buckley House in July represents a significant advancement for Willamette Family this year. By increasing capacity for both withdrawal management and residential treatment, this new facility enhances Willamette Family's ability to serve individuals at pivotal points in their recovery process. The Board remains committed to supporting efforts that broaden access to essential services, ensuring that people in our community can receive timely, effective care for substance use and behavioral health needs when it matters most.

As a governing board, our responsibility is to help guide the long-term stability and vision of the organization. We work closely with leadership to ensure that Willamette Family remains strong, responsive, and prepared to meet the evolving needs of the people it serves.

We are deeply grateful to the staff, leadership team, community partners, and supporters who continue to stand behind this mission. Their commitment and collaboration make it possible for Willamette Family to expand services, strengthen programs, and reach more individuals and families each year.

On behalf of the Board of Directors, thank you for your continued support of Willamette Family and for helping advance the work of recovery in our community.

Jeremy Starr

Jeremy Starr

BOARD CHAIR, WILLAMETTE FAMILY

BOARD OF DIRECTORS MEMBERS

Jeremy Starr Board Chair

Chris Babcock Past Chair

John Brown Member

Scott Corey Member

Gary Weber Member

Lisa Hayes Member

Mike Yunker Member

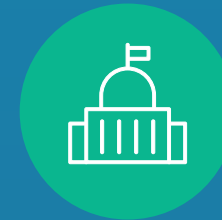
FINANCIALS AT A GLANCE



County Contracts
\$842,412



Other Local Contracts
\$109,802



State Pass-Thru Funds
\$1,293,062



Charitable Contributions
\$251,908



Grants
\$85,513



Other Program Income/
Other Income
\$1,378,883



Fee For Service/Incentives
\$20,931,201

WELL-BEING IN ACTION: INVESTING IN OUR TEAM

Our commitment begins with caring for the people who make our work possible. In the past year, we continued to invest meaningfully in the well-being, growth, and appreciation of our staff.

\$1,238,561

invested in comprehensive paid health care coverage

\$189,396

invested in education benefits, professional development, certifications, and school loan support

\$52,908

allocated toward transportation, parking, and telephone allowances

\$148,097

dedicated to staff appreciation initiatives and recognition efforts

\$205,318

was awarded to staff who have gone above and beyond in their roles

\$254,900

in Christmas bonuses awarded to all our dedicated staff

BUCKLEY HOUSE IS HERE.

HOPE IS NOW.

Buckley House traces its roots to the humble beginnings of George and Honey Buckley, who opened their own home to individuals struggling with alcohol addiction. Their simple yet profound act of compassion planted the seeds of what would grow into Willamette Family's comprehensive continuum of care, serving our community since 1964. What began as a living room filled with hope has now become something extraordinary.



On June 11th, George and Honey Buckley's legacy came full circle as we opened the doors of the new Buckley House and invited the community to "Come and See." Nearly 100 people waited eagerly before the doors officially opened at 11:00 a.m., and throughout the day, between 500 to 600 community members walked through the space in awe of what had been created.

The atmosphere was electric, filled with gratitude, tears, laughter, reflection, and celebration. We honored the courage of those who came before us, the dedication of those who serve today, and the promise of those who will walk through these doors in the future. Buckley House stands as a testament to what is possible when a community believes in recovery. It is more than a building; it is a precious gift that will help thousands more individuals discover that hope is not someday, **HOPE IS NOW!**

On July 1st, we welcomed our first individual into Buckley House, and from that moment forward, the lights have been on and the doors have remained open.

Spotlighting our newest program, the High Intensity Medically Managed Residential Program, is already transforming lives at Buckley House. For individuals completing detox who previously found themselves caught in limbo needing more structured, medically supervised care, but with nowhere to go, Buckley House is the answer. This level of care has been a true game-changer. It bridges the continuum of care, providing stability, clinical excellence, and compassionate support at the exact moment it is needed most.

Every room was designed with healing in mind. Every program was built with intention. Every staff member carries forward the Buckley legacy of dignity, respect, and unwavering belief in recovery.

None of this would have been possible without the generosity and vision of our donors and community partners. Because of you, individuals who once felt lost now have a place to be found. Because of you, families can begin to heal. Because of you, hope has a home.

Buckley House is not the end of a story; it is the beginning of thousands of new ones.

Thanks to your support, the message is clear:

Hope is here. Hope is real. Hope is now.

CORE VALUE

COMPASSION:

Seeing others as deserving of kindness, respect, and care, no matter their situation.

Trina Renfrow

Senior Director of Residential Services



MEET OUR NEWEST DIRECTOR AT CARLTON

Rex, affectionately known as Rex-Covery, is a handsome, strong, and gentle two-year-old German Shepherd with a steady presence and a heart for service. His story is one of loyalty, loss, and second chances. Originally trained for a military veteran to be a lifelong companion, Rex was much more than a pet; he was a partner. Together they traveled between rural Washington County and Central Oregon, building a bond grounded in trust and unconditional love. Tragically, their journey together was ultimately cut short when his devoted owner lost a battle with cancer. Suddenly, without the person he had been prepared to serve, Rex found himself living quietly in the RV they once called home. Parked silently on the family property, it stood still, filled with memories of their time together. Observers recall that even while Rex was deeply affected by the loss, his spirit remained bright.

Call it a coincidence or universal alignment, Charles Buchanan, Working Dogs Oregon Board Member and Veteran Coordinator, first learned about Rex through a Facebook post. Even though Working Dogs Oregon was already stretched to capacity, Charles didn't hesitate to say "yes."

When the Working Dogs of Oregon team finally met him, it became immediately clear that Rex was ready for his next role. He greeted them with a ball in his mouth, eager to play and eager to connect. He was everything one would hope for in a working dog: striking, well-mannered, intelligent, and engaged. Rex was a dog on a mission, looking for his next opportunity to serve. They knew one thing for certain: Rex deserved a future filled with meaning. Within minutes of reaching out, one of their dedicated Police Comfort Dog Sergeants stepped forward, offering Rex a temporary home and the structure he needed to prepare for his next chapter. It was community in action, people saying "yes" when it mattered most. Then, in what can only be described as perfect timing, Willamette Family reached out, looking for a dog to come to live at Carlton. Rex had just arrived and was already demonstrating the exact qualities that would make him a great addition to the Willamette Family team.

When Rex stepped into Carlton House for the first time, it felt meant to be. The connection was immediate, genuine, and profound. His calm strength and steady presence filled the room in a way words cannot fully express.

One resident, a veteran of the legendary 101st Airborne who completed several high-risk missions during his deployment, felt that impact right away. Like many who have served, he returned home carrying the invisible weight of PTSD burdens that eventually led to struggles with substance use. Reflecting on Rex's arrival, he shared:

"I was so excited to learn that Rex was veteran-trained, and his owner was a veteran. That gives me so much relief from my PTSD and combat trauma. I hope I can bond with Rex. I absolutely need Rex for my recovery. I'm so grateful to Carlton House for letting us get Rex."

Rex, too, carries a legacy. He was named after the heroic military dog from the Megan Leavey and Rex story, about another 101st Airborne team. That Rex saved lives in Iraq, survived an IED blast, and returned home carrying his own PTSD. Our Rex is saving lives too, just in a different way.

Today, as Carlton House's newest "Director of Unconditional Love," Rex offers something powerful and deeply human: connection without judgment. In early recovery, when the urge to leave treatment can feel overwhelming, he gives men a tangible reason to stay, to engage, to soften.

He helps create a safe, empathetic space where vulnerability becomes possible. A steady hand resting on his fur can lower anxiety. A quiet moment beside him can open the door to conversation. His presence reminds every man who walks through our doors that loyalty still exists, trust can be rebuilt, and healing is possible.

Rex-Covery is more than a name, it's a promise. His journey from devoted companion to beacon of hope at Carlton House is a testament to resilience, community, and the transformative power of love. We believe his placement was nothing short of serendipitous. Every day he shows us that even after loss, purpose can be restored. At Carlton House, recovery is hard work. It takes courage, honesty, and unwavering support. Thanks to Rex, that unwavering support now comes with four paws and an open heart.



2025 Micki Knuckles Award JENNIFER VEGA

We are proud to recognize Jennifer Vega as this year's Micki Knuckles Dedication to the Mission Award recipient. As Operations Manager at Buckley House, Jennifer leads with quiet strength, steady resolve, and a deep commitment to the people we serve.

Jennifer shows up every day grounded in purpose. She balances the demands of operations with compassion for staff and respect for patients in withdrawal management, where the work is intense and the stakes are high. Her leadership creates stability in an environment that requires calm, clarity, and consistency.

She does not seek recognition, yet her impact is unmistakable. Jennifer steps in when needed, supports her team without hesitation, and holds high expectations while remaining approachable and fair. Her ability to keep Buckley running smoothly while preserving dignity and humanity in the process reflects the very heart of our mission.

Jennifer embodies the spirit of the Micki Knuckles Award through her dedication, reliability, and belief in recovery. We are grateful for her leadership and the steady example she sets every single day at Willamette Family.



Micki Knuckle Award Recipients:

2011 – Joy Williams

2012 – Bill Faught

2013 – Linda Zinn

2014 – Edith Baumgart

2015 – Ron Derby

2016 – Colleen Smith

2017 – Tabitha Croy

2018 – Hannah Leiken

2019 – Michael Wilson

2020 – No Recipient due to COVID

2021 – Rose Latimer

2022 – Christine Harper

2023 – Kendall Hickson

2024 – Lori Jacobsen

2025 – Jennifer Vega

BECAUSE OF YOU, HOPE LIVES HERE

There are moments inside our walls that most people will never see. A father sitting on the edge of his bed, wondering if this will be the time he finally breaks the cycle. A veteran waking from a nightmare, choosing not to use, unsure how to quiet the memories. A young woman holding her sobriety chip with trembling hands, whispering, "Maybe I can do this." A family praying that this time will be different, that they will be able to hold their children again and give them the life they always dreamed of. Recovery is not loud. It is not glamorous. It is often fragile, messy, and fought minute by minute.

And yet, because of you, it is possible.

Your generosity does more than fund programs. It keeps the lights on in the middle of someone's darkest night. It provides a safe bed when there is nowhere else to go. It places a steady, comforting dog beside a man who hasn't trusted anyone in years. It gives a mother the chance to return home healthy to her children. It gives a veteran relief from the weight he has carried alone.

And because of you, mothers in treatment do not have to choose between healing and their babies.

Inside our Child Development Center, something extraordinary happens every day. Babies stay with their mothers while those mothers do the courageous work of rebuilding their lives. Instead of separation, there is bonding. Instead of broken attachment, there is nurturing. Instead of another generation carrying trauma forward, there is the beginning of a new story.

A mother rocks her baby after a group session.

She learns parenting skills while learning recovery skills.

She hears her child laugh while she rebuilds her own strength.

Because of you, that baby grows up watching recovery in action. Because of you, that mother does not have to miss first words, first steps, or first smiles. Because of you, healing becomes generational. You may never meet the people whose lives you've touched.

You may never hear their full stories, but they are alive today, they are sober today, they are holding their children today, and they are hopeful today because you gave. Every gift represents something deeper than dollars. It represents belief. Belief that people can change, that healing is worth investing in, that no one is too far gone to deserve another chance.

At Willamette Family, we see miracles every day. Not the dramatic kind. The quiet kind. The kind where someone chooses to stay one more day. The kind where a hardened heart softens. The kind where a mother tucks her baby into bed in recovery housing instead of saying goodbye through a visitation window. The kind where a man who once wanted to give up begins to believe he has a future. Your generosity creates those moments.

When you give, you are not simply supporting an organization. You are standing in the gap between despair and hope. You are saying to someone you may never meet, "You matter. Your life is worth saving."

And sometimes, that belief is the very thing that makes recovery possible.

From the bottom of our hearts and from every individual who has walked through our doors searching for hope, **THANK YOU.**

CORE VALUE

RESPECT:

Embracing people as they are, without judgment, and providing compassionate, quality care every step of the way.

Nicole Ormsbee
Chief Operating Officer



Because of you,
recovery happens

Because of you, families
are restored

Because of you, children grow
up with their mothers



Because of you, hope
is not someday

Hope is now

Because of you, we
say thank you



CORE VALUE

WELL-BEING:

Is the cornerstone of both our workplace culture and the services we provide to our community.

Jonathan Smith
Chief Financial Officer

WILLAMETTE FAMILY 2025 DONOR RECOGNITION

A Farinelli
 Alex Goodwin
 Alexi Mehlmauer
 Alica Treon
 Alvin Urquhart
 Alyssa Aodid
 Andreanna Dubray
 Anne Monroe
 April Iddings
 Asha Chotard
 Bonfire
 Breana Hall
 Brian Neyman
 Brittany Chapman
 Brittany Jurgens
 Caroline Magee
 Carrie Wagner
 Celeste Alvarado
 Cheryle Crow
 Chandler Jordan
 Change
 Charlena Sims
 Clarissa Hohnstein
 Clyde Houser
 Connie McAdoo
 Corinne Turnbull
 Crystal Holt
 Cyarra Bernard
 Dale Dow
 David Dean
 Davina Thalhamer
 Debbie Christian
 Debbie Jarvis
 Debra Dean
 Dezire Cavitta
 Don Dickman
 Dorothy Johnson
 Douglas Bovee M.D.
 Douglas Bunting
 Dr. Patrick O'Leary
 Dr. Rebecca Bent & Jerald Welsh
 Dr. Robert Carolan & Dr. Kathleen Wiley
 Dr. Thomas Harburg
 Emily Karch
 Emmanuel & Cynthia McGladrey
 Erin Frank
 Eva Kronen
 Eva Williams
 Gabrielle Merkwan
 Garen Horst
 Geoffrey & Marcia Gordon
 Gina Chappell

Gina Savage
 Glenn Potter
 Harvey & Price
 Heather Critanovich
 Jack Anderson
 James W. Gibboney
 Janet Starr
 Jean & Wayne Tate
 Jen Gage Walgreens
 Jennifer Acosta
 Jennifer Lewis
 Jennifer Peterson
 Jennifer Tarver
 Jeri Scharpf
 Jerry Welsh - Ameriprise Financial
 Jesse Cartwright
 Jessica Garcia
 Jo Ann Mazzarella & Richard Freund
 Jodie Wize
 Joella & John Ewing
 John Brink
 John Dunphy
 Joni Brooks
 Kat McCattery
 Kathleen Ebbage
 Kayla Freitas
 Kelsey Moyer
 Kenneth Paul
 Khiara Wildman
 Kimberly Wyatt
 Kj Engel
 Kristy Larsen
 Lauren Gossland
 Lauren Jackson
 Leah Davie
 Linda & Steve Sogge
 Lola Fritz

Lora Chamberlain
 Lori Sauter
 Lyndsay Thomas
 Lynnsey Williams
 Mark Bigler
 Marlee Bonner
 Martha Farnsworth
 Mary Lou Vignola
 Matt Davis
 Mel Huey
 Melanie Maples
 Merry Kenndy
 Mia Howard
 Miashelle Daniels
 Nancy Pierce
 Naomi Phillips
 Naomie Boe
 Nicole Edblom
 Nina Nicotera
 Patrick Gubelli
 Patrick Stach
 Pete & Joan Kerns
 Pete Barron Bojana Stefanovska
 Rachel McDaid
 Ralph Swaim
 Renee Watson
 Rheanh Young
 Richard & Edwin Ahrens
 Richard Roseta
 Richard & Janice Speulda
 Rob Robertson
 Ron Hallmark
 Roseanne Wehr
 Sal Keener-Kenning
 Santana Mendez
 Sasha Belden
 Scott Bales

Scotto & Nancy Coery
 Shannon Perry
 Shawna Wicks
 Sheri Cannell
 Slavica Eberhart-Garah
 Stephanie Margherio
 Stephen Rayack
 Susan Detroy
 Tanya Clark
 Thalassa Montemurro
 Thomas & Rachel Ulrich
 Tona Houck
 Vanessa Peterson
 Victor Steuber
 Victoria Skellcerf & Stuart Faulk
 AAA Quality Appliance Care
 American Online Giving
 Blackbaud Giving Fund
 Berkshire Hathaway Homes
 (Comforts for Children) Campbell Senior Center
 Chambers Family Foundation
 Church Women Of United Lane
 Clean & Sober Motorcycle Club
 CLF Network
 Cove Church & Supporter

DIX Family Foundation
 Elizabeth S. Holden Fund Of Oregon Community Foundation & Supporter
 Imperial Sovereign Court of the Emerald Empire
 Eugene Ballet Company
 Eugene Mission
 Eugene Treatment Center
 Fidelity Charitable
 Lane Electric Co-Op
 Mckenzie SewOn
 Northern Lights Tree Farm
 PayPal Giving Fund
 Pleasant Hill Baptist Church
 Riverbend Materials
 Salvation Army
 Schwab Charitable
 St. Vincent De Paul
 Summit Bank
 Tate Trust
 Team Hayes Auto Group
 Triangle Lake Charter School
 United Way of Lane County
 Victory Tabernacle
 Willamalane Parks & Rec

CORE VALUE

HOPE:

Is the other side of fear, faith and courage walking hand in hand, knowing that the possibilities for recovery are limitless.

Colleen Smith
 Senior Director of Community Relations

CORE VALUE

FAMILY:

Is a core part of the foundation at Willamette Family.

Edith Baumgart
 Senior Director of Behavioral Health and Family Services



1050 High Street, Eugene, OR 97401



Mad Hatter Ball

Save the Date

1ST BIENNIAL MAD HATTER BALL

Supporting Willamette Family

MARCH 10, 2027

The Graduate Hotel

6:00 PM – 9:30 PM

“When the world feels upside-down,
community turns it right-side-up.”

More details to come. We can't wait to see you there!