



## The Micki Knuckles Award

We are delighted to recognize Lori Jacobsen as this year's Micki Knuckles Dedication to the Mission Award recipient. Lori received more nominations than any prior honoree - a powerful reflection of her exceptional dedication and profound influence on every department, project, and individual she touches.

Lori's commitment is evident in everything she does. Her compassionate approach, tireless work ethic, and steadfast belief in our mission inspire staff, clients, and partners alike. We applaud Lori for embodying the very essence of this award, and we extend our heartfelt gratitude for the kindness, empathy, and leadership she brings to Willamette Family each and every day.



### Micki Knuckles Award Recipients:

**2011**

Joy Williams

**2012**

Bill Faught

**2013**

Linda Zinn

**2014**

Edith Baumgart

**2015**

Ron Derby

**2016**

Colleen Smith

**2017**

Tabitha Croy

**2018**

Hannah Leiken

**2019**

Michael Wilson

**2020**

No Recipient due to COVID

**2021**

Rose Latimer

**2022**

Christine Harper

**2023**

Kendall Hickson

**2024**

Lori Jacobsen

## Message from our Board Chair:

As I take a moment to reflect on the year at Willamette Family, I'm impressed by the tremendous progress we've made. This year marks a significant achievement, and it's a testament to the hard work and dedication of our exceptional team. Our staff is the driving force behind our success; their commitment to delivering top-tier care and support to those on their journey to recovery is unmatched. They embody the values that make Willamette Family stand out, and their efforts truly change lives.

A key milestone this year has been the development of our new facilities, with the much-anticipated expansion of Buckley House leading the way. These aren't just new buildings—they are powerful symbols of opportunity, healing, and a new beginning for individuals seeking recovery. The upcoming Buckley Open House this summer will be a moment to showcase this progress and celebrate the collaboration that has made it possible.

Our focus remains clear: we are committed to making a lasting impact on our community. Through strategic partnerships, thoughtful advocacy, and an unwavering focus on delivering the highest standard of care, we continue to be a catalyst for change. At Willamette Family, we understand that recovery is not a solitary pursuit—it's a shared journey. We are proud to be a cornerstone of that effort, working hand-in-hand with our community to make a real difference.

Looking ahead, we're confident in the future. We have seen firsthand the power of recovery—the transformation of lives, the restoration of families, and the hope of new beginnings. Together, we will continue to create a world where everyone has the opportunity to rebuild their life and realize their fullest potential.

Thank you for your continued support and partnership in this mission.

*Jeremy Starr*

Jeremy Starr  
BOARD CHAIR, WILLAMETTE FAMILY

### Board of Directors Members:

Jeremy Starr (Board Chair)

Chris Babcock (Past Chair)

John Brown

Scott Corey

Gary Weber

Lisa Hayes

### Steering Committee Members:

Eva Williams, ED

Jonathan Smith, CFO

Nicole Ormsbee, COO

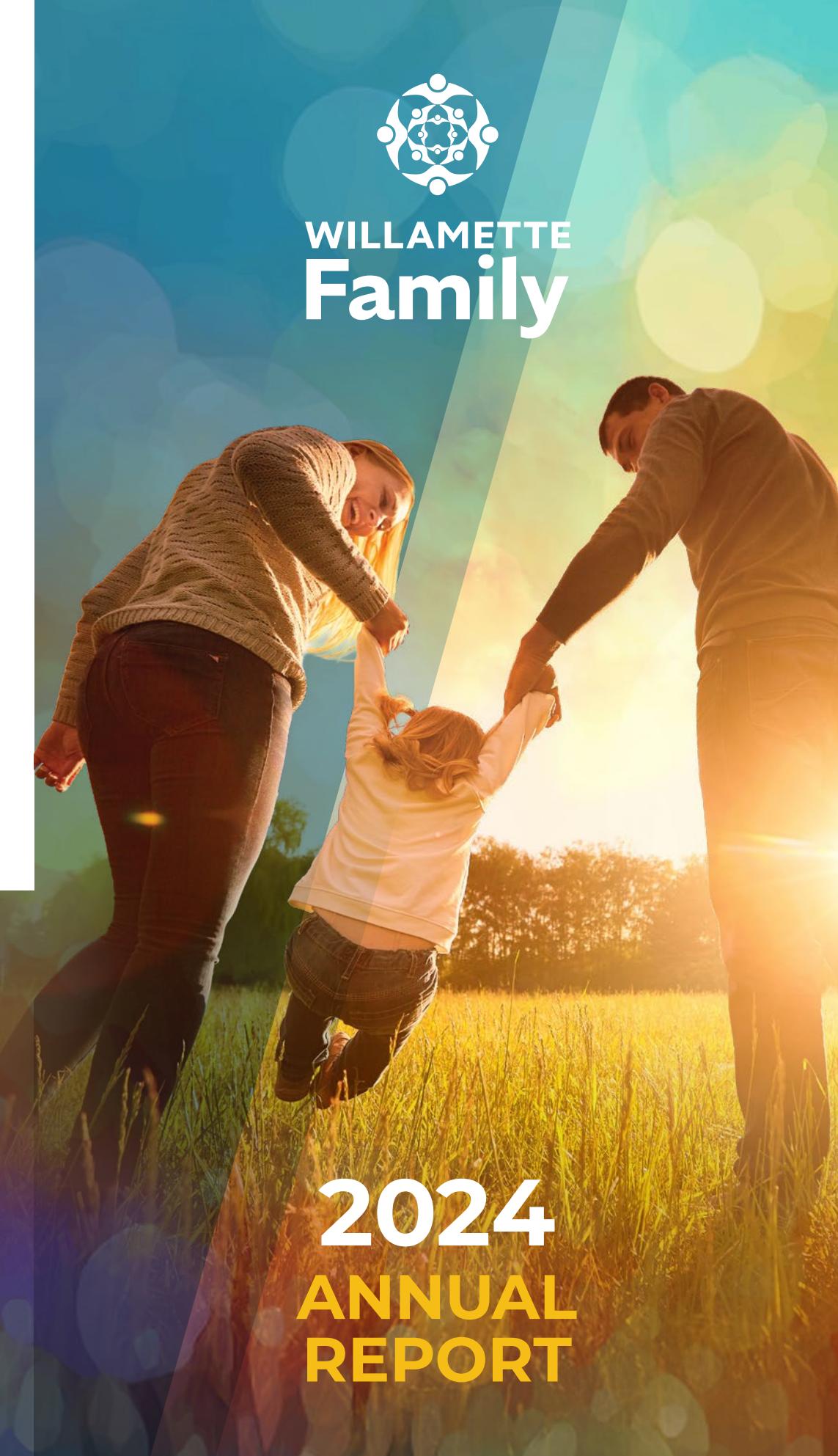
Trina Renfrow, Senior Director of Residential Services

Edith Baumgart, Senior Director of Behavioral Health and Family Services

Colleen Smith, Senior Director of Community Relations



**2024**  
**ANNUAL**  
**REPORT**





## Message from our Executive Director:

As we reflect on the past year at Willamette Family, I am filled with gratitude and pride for all that we have achieved - and what lies ahead. This year marks our 60th anniversary of serving the community. Six decades is a remarkable milestone, and throughout our history, we have remained committed to providing comprehensive and compassionate care to individuals and families who need us most.

Our new Downtown Treatment Center and Administration location is one of the most exciting developments this year. This center represents our continued evolution and dedication to addressing our community's needs with innovative, accessible treatment options.

In addition to that, we have new construction underway at the Buckley House - an expansion due for completion in July 2025 that will offer expanded withdrawal management services and our new medically managed high-acuity residential care unit. These improvements mean we can offer a more complete and responsive continuum of care for all who walk through our doors.

None of this would be possible without the incredible dedication of our staff, who pour their time and passion into each individual's journey to wellness. Their commitment to helping people reclaim their lives is the heartbeat of Willamette Family's work.

We are also profoundly grateful for the unwavering support we receive from legislators, donors, and our Board of Directors. Their partnership and advocacy make it possible for us to reach more people, build new facilities, and raise the standard of care in our community.

As we look forward to 2025 and beyond, please join us in celebrating 60 years of service. Together, we will continue to expand, innovate, and work every day to improve the well-being of individuals and families in our community. Thank you for your support and for being part of our ever-growing Willamette Family.

*Eva Williams*

Eva Williams  
EXECUTIVE DIRECTOR, WILLAMETTE FAMILY

## CREATING A WORLD OF RECOVERY

County Contracts  
**\$1,202,972**

Other Local Contracts  
**\$101,702**

State Pass-Thru Funds  
**\$790,649**

In-Kind Contributions  
**\$42,500**

Charitable Contributions  
**\$91,265**

Grants  
**\$4,155,643**

Other Program Income/  
Other Income  
**\$395,653**

Fee For Service/Incentives  
**\$20,281,986**

**3348** Total clients that were active during 2024

**66**  
Total number of  
women pregnant at  
program admission

**824**  
Total number of children  
(under the age of 18) in  
client households at the  
time of admission

**93**  
Total number of  
veterans served

With the opening of our new Buckley House location, we will be able to increase access to our community by 59% for withdrawal management."

Well-being in action for our staff:

**\$1,120,689**  
Total spent on paid  
health care for staff

**\$31,490**  
Total spent on education  
benefits for our staff

**\$196,112**  
Total spent on staff  
appreciation

**"Not every human being is an alcoholic, but every  
alcoholic is a human being"**

— GEORGE BUCKLEY

## Celebrating the Willamette Family Staff

This year, we want to shine a special spotlight on the heart of our organization - our dedicated staff. Their unwavering commitment and compassionate care embody Willamette Family's mission every single day. Whether on the front lines working directly with families, behind the scenes ensuring programs run smoothly or in leadership roles guiding our vision, each team member's expertise and empathy profoundly impact the individuals and families we serve.

We are grateful for every large and small contribution that keeps our services thriving. Thank you for your tireless work, passion for helping others, and continued pursuit of excellence. We build a stronger, healthier community – one family at a time.



### BUCKLEY'S NEW LOCATION

Buckley House traces its roots to the humble beginnings of George and Honey Buckley, who selflessly opened their home to individuals struggling with alcohol addiction. Their compassion and dedication planted the seeds of what would become Willamette Family's comprehensive approach to care - a legacy that now spans 60 years.

Today, we are proud to introduce our newly expanded Buckley House, the foundation of Willamette Family's commitment to serving individuals at every stage of their recovery. This state-of-the-art facility will increase care by 59% and will offer increased withdrawal management capacity, a new medically managed high-acuity residential care unit, and will ensure that each person receives specialized support in a safe, healing environment.